



Carolina Borges &lt;borges.carolinaa@gmail.com&gt;

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## Problemas com a senhas

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postmaster@valid.com <postmaster@valid.com>  
To: info+SRS=ASO/i=MI=gmail.com=borges.carolinaa@blupay.com.br

Fri, Jul 16, 2021 at 9:27 AM



Your message to [raphael.rotta@valid.com](mailto:raphael.rotta@valid.com) couldn't be delivered.

A custom mail flow rule created by an admin at [valid.com](https://valid.com) has blocked your message.

“Este e-mail foi desativado, já que o colaborador não faz mais parte do quadro da Valid. Dúvidas acesse [valid.com](https://valid.com).”

info+SRS=ASO/i=MI=gm.

..  
Sender

Office 365

[valid.com](https://valid.com)

Action Required

Blocked by mail flow rule

### How to Fix It

An email admin at [valid.com](https://valid.com) has created a custom mail flow rule that blocks messages that meet certain conditions, and it appears that your message has met one or more of those conditions.

- Check the text above for a custom message from the email admin that may help explain why your message was blocked and how you might be able to fix it. For example, removing prohibited words from the message or sending the message from a different email account may be sufficient to deliver your message.

If you've tried and you're still not able to fix the problem, consider contacting the email admin at [valid.com](https://valid.com) to discuss what to do. While they're unlikely to remove or relax the rule, if you have a legitimate need to deliver your message they may offer guidance for how to do so.

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### More Info for Email Admins

Status code: 550 5.7.1\_ETR

This error occurs because an email admin at [valid.com](https://valid.com) has created a custom mail flow rule that has blocked the sender's message.

In some cases, the sender can change the message so it no longer violates the rule. However, depending on the rule's conditions, it's possible that the only way to deliver the message is to change the rule itself, and only an email admin at [valid.com](https://valid.com) can do that. Although it's possible the rule is unintentionally flawed or it's stricter than the admin intended, it may be working exactly as they want it to.

### Original Message Details

Created Date: 7/16/2021 12:27:07 PM  
Sender Address: info+SRS=ASO/i=MI=gmail.com=brges.carolinaa@blupay.com.br  
Recipient Address: [raphael.rotta@valid.com](mailto:raphael.rotta@valid.com)

Subject: Problemas com a senhas

Error Details

Reported error: 550 5.7.1 TRANSPORT.RULES.RejectMessage; the message was rejected by organization policy

DSN generated by: PH0PR14MB4519.namprd14.prod.outlook.com

Message Hops

Table with 6 columns: HOP, TIME (UTC), FROM, TO, WITH, RELAY TIME. It lists 7 hops of the message, including details like server names (e.g., mail-ed1-f43.google.com, BN7NAM10FT020.mail.protection.outlook.com) and relay times (e.g., 12 sec, 1 sec).

Original Message Headers

ARC-Seal: i=2; a=rsa-sha256; s=arcselector9901; d=microsoft.com; cv=pass; b=n9a0HRdk1I64uIN7I6/MQ1c4riYMFb4kTxVKiEmpmFxcUGRIN/fIk88FzC++dMpD4ryaWi4JDAAd1bbupSpV23HPiFrhmjxCw6KMMf6NU+kVqn4+... ARC-Message-Signature: i=2; a=rsa-sha256; c=relaxed/relaxed; d=microsoft.com; s=arcselector9901; h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck; bh=Ywhg/N7BjYIIF9czLaIaQiZFNyJGCMVrJEXVVMZ9Es=; b=odXHSD+5GbdDcsq7eKKnDXfCcy5saq0Da/0tiEHmq02TmjZfUFHhnhjVfKrxhzDoe/QyTcokFDJ2g6upeP9cwUD9Spsc+... ARC-Authentication-Results: i=2; mx.microsoft.com 1; spf=pass (sender ip is 40.107.223.44) smtp.rcpttodomain=valid.com smtp.mailfrom=blupay.com.br; dmarc=pass (p=none sp=quarantine pct=100) action=none header.from=gmail.com; dkim=pass (signature was verified) header.d=blupaycorda.onmicrosoft.com; dkim=pass (signature was verified) header.d=gmail.com; arc=pass (0 oda=0 ltdi=1) Received: from DM5PR20CA0001.namprd20.prod.outlook.com (2603:10b6:3:93::11) by PH0PR14MB4519.namprd14.prod.outlook.com (2603:10b6:510:2::18) with Microsoft SMTP Server (version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_256\_GCM\_SHA384) id 15.20.4331.21; Fri, 16 Jul 2021 12:27:22 +0000 Received: from DM3NAM02FT047.eop-nam02.prod.protection.outlook.com (2603:10b6:3:93:cafe::4) by DM5PR20CA0001.outlook.office365.com (2603:10b6:3:93::11) with Microsoft SMTP Server (version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_256\_GCM\_SHA384) id 15.20.4331.22 via Frontend Transport; Fri, 16 Jul 2021 12:27:22 +0000 Authentication-Results: spf=pass (sender IP is 40.107.223.44) smtp.mailfrom=blupay.com.br; valid.com; dkim=pass (signature was verified) header.d=blupaycorda.onmicrosoft.com; valid.com; dmarc=pass action=none header.from=gmail.com; Received-SPF: Pass (protection.outlook.com: domain of blupay.com.br designates 40.107.223.44 as permitted sender) receiver=protection.outlook.com; client-ip=40.107.223.44; helo=NAM11-DM6-obe.outbound.protection.outlook.com; Received: from NAM11-DM6-obe.outbound.protection.outlook.com (40.107.223.44) by DM3NAM02FT047.mail.protection.outlook.com (10.13.4.114) with Microsoft SMTP Server (version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_256\_GCM\_SHA384) id 15.20.4331.21 via Frontend Transport; Fri, 16 Jul 2021 12:27:21 +0000 ARC-Seal: i=1; a=rsa-sha256; s=arcselector9901; d=microsoft.com; cv=none; b=nozaSzygDy0PegR0JGwz32QEXwPNHVLb9ey0qrV61aos82qtPHs3UrFskEdTD38Ytggi7B/ePoely3cIepb5wPEIEe7kwA6h307jv fGv7yUlvmeictT5nm4mkEzj45esYp9ubkm92QUO8BRLYxdCqqGqrRETja0pQ8WCCP059xaVfS95MntObkCiPv6tm/ iLGM7JBrZp0TU5xP1RpdZHP0jJmEn5UNUP016Pwa+h+ivEbev0FunA8B3fak0ju9qxHw2Rvi0g+QnFpm2tb+XkKVUN4Gp3c3iLwWkiXwCVuifDUv4f

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ARC-Message-Signature: i=1; a=rsa-sha256; c=relaxed/relaxed; d=microsoft.com;  
s=arcselector9901;  
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck;  
bh=YWhg/N7BjYIIF9czLaIaQIZFNyJGCMVrJExVVMZ9Es=;  
b=A2Y35Jq1GFJ6PfiQ5Vi0t5Kx0kzzGfKzic5q0sKKfXf8kbAAFBQHTN1ITlammZkUGWlduhehIXyFK6AQ31dzy3W  
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ugWgx4jXZJiJ8KyG==  
ARC-Authentication-Results: i=1; mx.microsoft.com 1; spf=none; dmarc=none;  
dkim=none; arc=none  
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;  
d=blupaycorda.onmicrosoft.com; s=selector1-blupaycorda-onmicrosoft-com;  
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck;  
bh=YWhg/N7BjYIIF9czLaIaQIZFNyJGCMVrJExVVMZ9Es=;  
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Received: from [BN6PR17CA0017.namprd17.prod.outlook.com](mailto:BN6PR17CA0017.namprd17.prod.outlook.com) (2603:10b6:404:65::27)  
by [BL0PR12MB4691.namprd12.prod.outlook.com](mailto:BL0PR12MB4691.namprd12.prod.outlook.com) (2603:10b6:208:84::30) with  
Microsoft SMTP Server (version=TLS1\_2,  
cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_256\_GCM\_SHA384) id 15.20.4331.21; Fri, 16 Jul  
2021 12:27:20 +0000  
Received: from [BN7NAM10FT020.eop-nam10.prod.protection.outlook.com](mailto:BN7NAM10FT020.eop-nam10.prod.protection.outlook.com)  
(2603:10b6:404:65:cafe::92) by [BN6PR17CA0017.outlook.office365.com](mailto:BN6PR17CA0017.outlook.office365.com)  
(2603:10b6:404:65::27) with Microsoft SMTP Server (version=TLS1\_2,  
cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_256\_GCM\_SHA384) id 15.20.4331.21 via Frontend  
Transport; Fri, 16 Jul 2021 12:27:20 +0000  
Authentication-Results-Original: spf=pass (sender IP is 209.85.208.43)  
smtp.mailfrom=gmail.com; blupay.com.br; dkim=pass (signature was verified)  
header.d=gmail.com; blupay.com.br; dmarc=pass action=none  
header.from=gmail.com;  
Received-SPF: Pass (protection.outlook.com: domain of gmail.com designates  
209.85.208.43 as permitted sender) receiver=protection.outlook.com;  
client-ip=209.85.208.43; helo=mail-ed1-f43.google.com;  
Received: from [mail-ed1-f43.google.com](mailto:mail-ed1-f43.google.com) (209.85.208.43) by  
[BN7NAM10FT020.mail.protection.outlook.com](mailto:BN7NAM10FT020.mail.protection.outlook.com) (10.13.156.111) with Microsoft SMTP  
Server (version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_256\_GCM\_SHA384) id  
15.20.4331.21 via Frontend Transport; Fri, 16 Jul 2021 12:27:19 +0000  
Received: by [mail-ed1-f43.google.com](mailto:mail-ed1-f43.google.com) with SMTP id ee25so12735741edb.5  
for <[info@blupay.com.br](mailto:info@blupay.com.br)>; Fri, 16 Jul 2021 05:27:19 -0700 (PDT)  
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;  
d=gmail.com; s=20161025;  
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Uc+Q==  
X-Google-DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;  
d=1e100.net; s=20161025;  
h=x-gm-message-state:mime-version:from:date:message-id:subject:to;  
bh=YWhg/N7BjYIIF9czLaIaQIZFNyJGCMVrJExVVMZ9Es=;  
b=RnAH1o85cEKlTglE+uE2Y/hBZM4VRDzYyx7ZFgRaBhC2sbCYauKHSABQerw2z2Z1Z  
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FzxyqWQLFbnG2naj5L1zINCBZgZPVAIIfanyQVfPul1iN99FVg==  
X-Google-Smtp-Source: ABdhPjw49F5u7UyS8s/kwR1HqNwsonG60yNm0z/wd29R7Mi0CgywhjVZYpDPBPfQ57tyEVK8BGZcci5WUeHlBzY4MMs=  
X-Received: by 2002:a05:6402:20e:: with SMTP id t14mr14051161edv.193.1626438438595;  
Fri, 16 Jul 2021 05:27:18 -0700 (PDT)  
MIME-Version: 1.0  
From: Carolina Borges <[borges.carolinaa@gmail.com](mailto:borges.carolinaa@gmail.com)>  
Date: Fri, 16 Jul 2021 09:27:07 -0300  
Message-ID: <[CAOdcPBe\\_VjFiNt6P5c5\\_O2Q6jptzDxGBTuujuAqWoOd3yEYCg@mail.gmail.com](mailto:CAOdcPBe_VjFiNt6P5c5_O2Q6jptzDxGBTuujuAqWoOd3yEYCg@mail.gmail.com)>  
Subject: Problemas com a senhas  
To: [info@blupay.com.br](mailto:info@blupay.com.br)  
Content-Type: multipart/alternative; boundary="00000000000061aeed05c73cb522"  
Return-Path: info+SRS=ASO/i=MI=gmail.com=borges.carolinaa@blupay.com.br  
X-EOPAttributedMessage: 1  
X-MS-PublicTrafficType: Email  
X-MS-Office365-Filtering-Correlation-Id: 65bf6fc1-5ac8-4177-2c0b-08d948550f70  
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X-LD-Processed: b35ff816-ff02-401d-a80c-2495cc3ec78d,ExtAddr  
X-MS-Exchange-Transport-Forked: True  
X-Microsoft-Antispam-PRVS: <[BL0PR12MB46910E878BE1AC9A8C5F775E8F119@BL0PR12MB4691.namprd12.prod.outlook.com](mailto:BL0PR12MB46910E878BE1AC9A8C5F775E8F119@BL0PR12MB4691.namprd12.prod.outlook.com)>  
X-MS-Oob-TLC-OOBClassifiers: OLM:1051;  
X-MS-Exchange-SenderADCheck: 0  
X-MS-Exchange-AntiSpam-Relay: 0  
X-Microsoft-Antispam-Untrusted: BCL:0;  
X-Microsoft-Antispam-Message-Info-Original: 4fauQcnLHs3VVgSLd2hBpSc01mP3921bSUX1HE0mCp0bzkk3Zqu0i/  
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